



Dear Valued Customer,

We are pleased to announce Kerr Norton's acquisition by QRX Technology Group effective December 1, 2016. We will continue to service your account as Kerr Norton and you will experience no changes to the way you are currently doing business with us.

QRX Technology Group, founded in 1989, is a privately owned provider of print management solutions. As a proudly Canadian Value Added Reseller, QRX provides customized solutions, imaging supplies and related hardware to corporate clients, government and institutions across Canada.

## Our Mission Statement . . .

QRX is committed to delivering an exceptional customer experience. Our goal is to understand each customer's unique requirements while providing consultative services and value propositions that generate cost savings and improved efficiency. We leverage knowledge and technology to empower our customers.

QRX has cultivated many long-term partnerships with all major OEM manufacturers and offers a complete selection of ink/toner, media, and paper products. In 2012, QRX Technology was selected by Computer Dealer News (CDN) as one of the top 100 IT solution providers in Canada.

This acquisition will benefit you, our valued customer, because it will significantly enhance our capabilities and allow us to provide a wider array of services with greater reach. What can you expect with this acquisition:

- You will continue to work with many of the same people that you have in the past.
- Our pricing and fee structure will not change.
- All the services we have provided you in the past will continue to be offered without interruption.

The combined resources of the two companies will ensure the best customer experience. Since the beginning, QRX Technology Group has achieved exponential growth through its firm commitment to building strong, business partnerships. Through this acquisition, we will begin creating new partnerships; partnerships that produce even greater opportunities for our employees, associates and most importantly, our customers.

We are confident that we will continue to build upon our companies' relationship and exceed your service expectations as we move forward together.

Sincerely,

**Grace Martins** General Manager QRX Technology Group Edouard Pahud, CPA, CA President and General Manager Kerr Norton